



# REFURBISHMENT FORM

## Out of Warranty Refurbishment Program

Should the watch be out of warranty (more than 3 years old), damaged, deemed abused, or water damaged as a result of not screwing the crown down, we offer our refurbishment program.

The way it works is as follows:

- 1 Send us the out of warranty or damaged watch head to the below address.  
Just the watch head, keep your band.
- 2 Include a note or use this Refurbishment Form advising nature of the problem (if known).
- 3 The note should also include your name, return address and phone number.
- 4 Check or money order made out to Bertucci Watches in the amount based on the refurbishment pricing, include \$9 for shipping.
- 5 We will send out a fully refurbished watch to your shipping address.
- 6 The refurbished watch includes:
  - refurbished, recertified, and cleaned watch head.
  - new band (select band number below) • new battery • 1 year warranty
- 7 The refurbished watch sent back may include some minor or cosmetic scratches to the case only.  
You may not get back your exact watch. Please allow 4 - 5 weeks (or sooner) for your return.

For payment, either include a check for the amount made out to Bertucci Watches, or we can contact you for your credit card info when your watch is ready to ship back.

Please contact us with any questions at 866-665-7327 or email askenzo@mhbertyucci.com.

Mail to: Bertucci Consumer Service – BCS  
Refurb Dept.  
P.O. Box 7920  
Gurnee, IL 60031

Refurbishment pricing: (add \$9 for shipping)	
A-1S	\$48
A-2S	\$54
M-1S	\$54
A-2T	\$60
A-2T, B-1T (w/ EL light)	\$82
A-2T Vintage	\$85
A-2T Highpolish	\$85
A-2T Procolor	\$85
A-3T	\$85
B-1T	\$85
C-1T	\$85
D-1T	\$85
A-2T (10 yr Li battery)	\$90
A-3T (sub-second)	\$90
A-4T	\$90
G-1T Durato	\$115
A-4T Tritium	\$190

Date: \_\_\_\_\_

Model (see case back): \_\_\_\_\_

Nature of problem: \_\_\_\_\_

\_\_\_\_\_

Place of purchase: \_\_\_\_\_

Date of purchase: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Band number for refurb watch: \_\_\_\_\_

Please carefully package the watch for mailing do not place in a letter envelope as it may tear and the watch would be lost. Please include copy of receipt if available along with this form.